



STAR TRANSIT

Public Meeting:

Discontinuation - Hutchins Rte. 401



2/5/25

This meeting is being recorded. By joining you are giving consent for this meeting to be recorded.

We are running today's meeting using inclusive practices.




If you have called into this meeting and would like to view the PPT presentation, go to our website at www.STARtransit.org.

- Scroll down to Current News.
- Click on PUBLIC MEETING | PUBLIC MEETING NOTICE_DISCONTINUATION OF HUTCHINS SHUTTLE ROUTE 401.
- Click on the link that says **VIRTUAL PUBLIC MEETING PRESENTATION**.

We invite everyone to use the Teams Chat Box or Facebook Comment Section to ask questions or to make comments. If you've accessed the meeting by calling in, you can email your questions to Contact@STARtransit.org.

If you don't feel comfortable asking questions/making comments in this public setting, you may visit our website where you'll find a comment form that can be completed and returned to us.

We will address/answer questions/comments at the end of the presentation.

-  **Review changes**
-  **Review transit options**
-  **Receive public input**

- In 2017, STAR Transit collaborated with the city of Hutchins and FedEx Ground Package System, Inc. (1101 East Cleveland Street, Hutchins, TX) to provide reliable public transportation serving the industrial park as well as transportation to/from popular destinations throughout the community.
- On January 15, 2025, STAR Transit received written notice to discontinue the current contract.
- The last day of service for the Hutchins Shuttle Route 401 is Sunday, February 16, 2025.



STAR TRANSIT

Service Changes



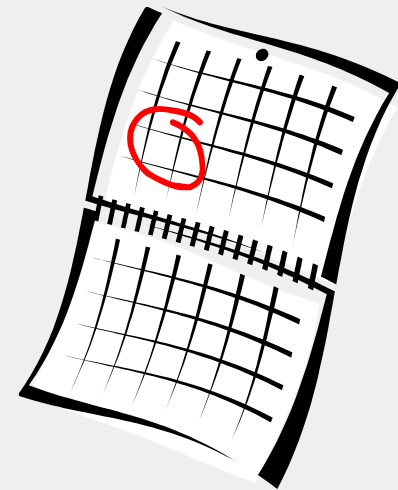
The Hutchins Shuttle Route 401 will no longer operate 5:30 am – Noon and 4:00 pm – 12:30 am.

Stop List:

- 1 FedEx Ground Hutchins
- 2 Family Dollar
- 3 Hutchins Senior Center
- 4 Hutchins Gateway Apartments
- 5 FedEx Cedardale
- 6 DART – UNT Dallas Station
- 7 Cracker Barrel - DeSoto
- 8 The Crossing Shopping Center
- 9 Crescent Medical Center
- 10 Fiesta Mart
- 11 Cedar Valley College
- 12 DART – UNT Dallas Station



- 2/5/25 Public meeting
- 2/14/25 Public comment period closes
- 2/16/25 Hutchins Shuttle last day of service





STAR TRANSIT
Alternative Options



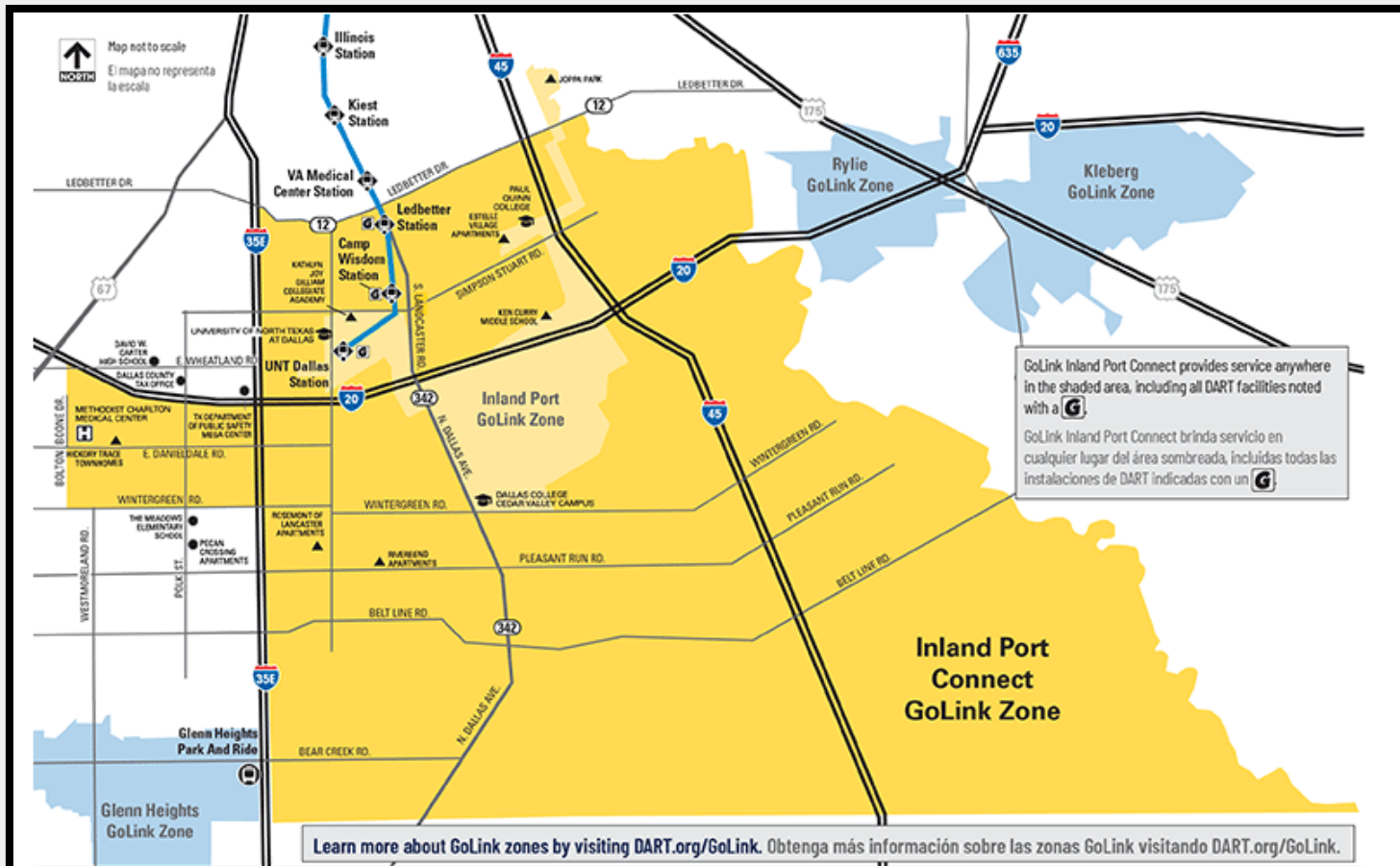


- Covers DeSoto. Operated by STAR Transit.
 - Connects to DART Red Bird Transit Center, DART UNT Station, Redbird Health Complex and Glenn Heights Park & Ride.
- Operates Monday – Friday, 6:00 am – 6:00 pm.
- Customer request ride via STARNow App or by calling 877-631-5278.
 - App available via the App Store or Google Play.
- Fare structure:
 - Rides within travel zone = \$2.00 (13 – 59)
 - Qualified 60+, Veterans, Disabled Riders = \$1.00
 - Children 12 and under = free with a paid fare.
- Integrated UberX Share to increase availability and decrease wait times.

DART GoLink operated by STAR Transit

- Covers Hutchins, Wilmer, Lancaster and a small portion of DeSoto.
- Operates Monday – Friday, 4:00 am – 8:00 pm
- Customer request ride via GoPass App or by calling 877-631-5278.
 - App available via the App Store or Google Play.
- Fare structure:
 - Follows DART Fare Policy
 - Purchase a DART fare within the GoPass app, if you don't already have one, or use your stored GoPass Tap card for payment.
 - Visit DART.org/fares to learn about available fare types or call 214-979-1111.
- UberX Share availability.





LEGEND

Inland Port Connect zone	DART Blue Line	Hospital
Inland Port zone	Rail station	College/ university
Other GoLink zones Travel between GoLink Inland Port Connect and these zones is not permitted. Otras zonas de GoLink. No se permiten los viajes entre GoLink Inland Port Connect y estas zonas.	Bus transfer facility	Point of interest
	GoLink connection	GoLink stop outside of zone

Hours of operation

Horarios de servicio

5 a.m. – 8 p.m., Monday – Friday • lunes a viernes

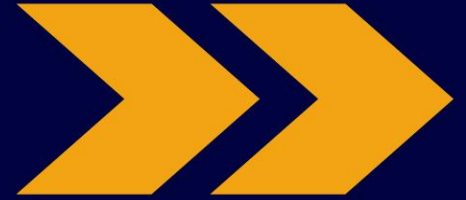
GoLink does not operate on New Year's Day, Memorial Day, July 4, Labor Day, Thanksgiving Day, the day after Thanksgiving and Christmas Day.

No habrá servicio durante los siguientes días festivos: Año Nuevo, Día Comemorativo, Día de Independencia, Día del Trabajo, Día de Acción de Gracias, el viernes siguiente y el día de Navidad.

C. Lee Cheaper Rides

- Book a ride directly on the website (www.cleetransportation.com) by visiting the “Book A Ride” page or by downloading the mobile app from the App Store or Google Play.
- Operates Monday – Sunday, 3:30 am – 1:30 am
- Fare structure:
 - Ranges from \$8.50 - \$23.48 per trip.
- ADA-compliant vehicles equipped with lifts and securement systems to accommodate passengers with wheelchairs or other mobility devices.
- Call 469-818-7209 for more information.





STAR TRANSIT

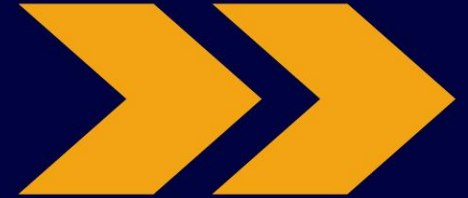
***Questions or
Comments***



There are several ways to complete a Public Comment Form.

- Complete and submit the form on our website: www.STARtransit.org.
- Mail: Print and complete the Public Comment Form and mail to: STAR Transit, Attention Teresa Elliott, P.O. Box 703, Terrell, TX 75160
- Fax: Print and complete the Public Comment Form and fax to (972) 563-0048.
- Pick up a form at Operations Center: STAR Transit, 500 Industrial Blvd., Terrell, Texas 75160
- Email: Email request to STAR Transit Customer Care at Contact@STARtransit.org





STAR TRANSIT
Thank You!

