STAR Transit RFP # 2024102 – Fixed Route Software Questions and Answers Part 2

- **Q:** Is a hardware solution to accompany the software required?
- **A:** The only hardware that the vendor must provide are the APC's and any hardware that will be needed for those.
- Q: The Samsung Tab A has GPS integrated in it. Can we assume that's the GPS that is used for the sake of the localization or are there other requirements for the GPS piece that we should be aware of?
- A: The Samsung TAB A tablets have google maps and is utilize daily for localization.
- Q: There is mention of multiple types of maps (Google Maps, Mapbox, Apple Maps, Etc.) Is it OK to support only one of them or are you looking for an integration with all?
- A: Only one type of map is needed, these were listed in RFP as examples.
- Q: Is there any need for a native mobile app, or just a responsive mobile web app sufficient?
- A: A responsive mobile app is sufficient, so long as it communicates live with the fixed route software.
- Q: Does the solution need to work when there is no signal on device?
- A: Yes
- Q: In the FAQ you mention you want the solution installed and live by March 1st. Is that March 1st, 2024?
- A: That is correct, April 1st, 2024 at the latest.